

## **Refunds and Cancellation:**

### **Ready Ai Premium**

Ready Ai which is part of Watercooler Chat Pvt Ltd, offers a Premium is a subscription plan offering complete access to all the premium content.

1. Our subscription plans include recurring payments, providing you with continuous access to our services.
2. Users on the free trial are not eligible for refunds on their first auto-renewal. A 3-day refund policy applies only to renewals after the initial paid subscription. Refunds will be processed to the original payment method within 8–11 working days.
3. At Ready Ai, all course purchases are final and non-refundable. We encourage you to review course details carefully before making a purchase.
4. Our courses are designed to provide valuable and enriching content, and we are committed to delivering high-quality educational experiences. For any issues or concerns with your purchase, please contact our support team, and we will assist you to the best of our abilities.

For more details and help, please contact our customer support team through [suport@gvine.app](mailto:suport@gvine.app) feature in the app.

This Payment Policy shall apply as it is to all present and future WCPL properties like Grapevine, Round1, Ready AI

### **Plans and Refunds**

1. Our subscription plans include recurring payments of upto Rs. 500, providing you with continuous access to our services.
2. Users on the free trial are not eligible for refunds on their first auto-renewal. A 3-day refund policy applies only to renewals after the initial paid subscription. Refunds will be processed to the original payment method within 8–11 working days.
3. At ReadyAi, all course purchases are final and non-refundable. We encourage you to review course details carefully before making a purchase. Our courses are designed to provide valuable and enriching content, and we are committed to delivering high-quality educational experiences. For any issues or concerns with your purchase, please contact our support team, and we will assist you to the best of our abilities.
4. For more details and help, please contact our customer support team through the live chat feature in the app for quick assistance or email us at [support@gvine.app](mailto:support@gvine.app) .

## Renewal and Cancellation

1. Your payment to Round1 or the third party through which you purchased the Paid Subscription will automatically renew at the end of the applicable subscription period, unless you cancel your Paid Subscription before the end of the then-current subscription period. Contact our Customer Support team for instructions on how to cancel.
2. The cancellation will take effect the day after the last day of the current subscription period, and you will be downgraded to the free version of ReadyAI group apps and websites